

Frequently Asked Questions (FAQs)

New Parking Enforcement Program – Effective August 1, 2026

Coconuts at Bonaventure

1. When does the new parking enforcement program begin?

The new parking enforcement program will begin on **August 1, 2026**.

2. What are the parking enforcement hours?

Parking enforcement is conducted **daily from 12:00 AM to 6:00 AM**.

3. Am I required to register my vehicle?

Yes. All residents (owners and tenants) must register any vehicle they intend to park within the community and obtain a digital parking permit.

4. How many vehicles can be registered per household?

Each home may register up to four (4) vehicles. No more than four vehicles are permitted per unit.

5. How do I register my vehicle(s)?

Scan the Parking Boss QR code and submit the required documentation:

- Driver's License showing your Coconuts at Bonaventure address.
- Vehicle Registration showing the same Coconuts at Bonaventure address.
- The address on the Driver's License and Vehicle Registration must match.
- When registering your vehicle in the Parking Boss system, you will be prompted to enter your assigned parking space information. Please enter your assigned parking space number exactly as designated by the Association. This will ensure your vehicle is properly linked to your unit's assigned parking space and help avoid parking violations. If you are unsure of your assigned parking space number, please contact management for assistance before completing your registration.
- You must park the vehicle you assigned to the unit parking space.

Once your information is verified and payment is received, management will release your digital permit.

6. How much does a digital parking permit cost?

Digital parking permits cost \$25.00 per vehicle.

7. How do I pay for my parking permit?

Payments can be made directly through the Parking Boss system.

8. What should I do after I complete my registration?

Please keep your Parking Boss QR code link and passcode for future use, as you will need them to make updates, register your guest or manage your account.

9. How do I register my second, third, or fourth vehicle?

Guest parking spaces are not assigned to specific units and are available throughout the community for residents with additional vehicles and visitors.

To register a second, third, or fourth vehicle:

1. Log into Parking Boss.
2. Select the owner or tenant profile.
3. Scroll past the assigned parking space section.
4. Select or type in **"Guest"** parking option.
5. Complete the registration for the additional vehicle.

Although a specific guest parking space number is not assigned, the parking enforcement company will be able to verify that the vehicle is properly registered to the owner or tenant of the unit.

10. What if I am a renter?

Renters must provide a copy of their lease agreement showing the exact lease start and end dates to gherrera@castlegroup.com or julian.caicedo@castlegroup.com before August 1, 2026.

Your digital permit will expire at the end of your lease term and must be renewed when a new lease is signed. Please provide your renewed lease agreement 30 days prior to the expiration so we can update your parking permit.

11. Do guests need a parking permit during the day?

No. Guests do not need a guest parking permit during the day.

Guest parking registration is only necessary for vehicles that will remain in the community during the overnight enforcement period of 12:00 AM to 6:00 AM.

12. How many guest parking passes does each home receive?

Each home is permitted one (1) guest parking pass.

13. How do I register an overnight guest?

Owners and tenants must register their overnight guests through the Parking Boss system and provide all required vehicle information.

14. How long can a guest vehicle remain in the community?

Guest vehicles may remain parked overnight for up to seven (7) consecutive days.

15. What happens if a guest vehicle stays longer than seven days?

Vehicles with guest passes that remain in the community longer than seven consecutive days may receive a violation and/or be towed.

16. What if I have a guest staying longer than seven days?

Please contact property management to discuss extended guest parking arrangements.

17. What if I am hosting a party or need additional guest parking?

Please email gherrera@castlegroup.com or julian.caicedo@castlegroup.com at least 72 hours in advance of your event. Management can safelist additional guest vehicles to prevent towing during the approved period.

18. What does "safelisting" mean?

Safelisting allows management to pre-approve additional guest vehicles in the parking enforcement system so they will not receive violations or be towed during the approved timeframe.

19. What happens if I fail to register my vehicle?

Vehicles that are not properly registered and do not have an active digital permit may be subject to parking violations and/or towing in accordance with the Association's parking policy. Towing is at owner's expense. **If your vehicle is towed, please call 954-381-0559.**

20. Who should I contact if I have questions?

For questions regarding the parking program, please contact: julian.caicedo@castlegroup.com or gherrera@castlegroup.com

Reminder: All residents should complete vehicle registration before August 1, 2026 to avoid any parking enforcement issues.